TRAINING PROGRAM IN ENGLISH

Between: TUNISIAN BRITISH CHAMBER OF COMMERCE
and: THE BRITISH COUNCIL

1. OBJECT:

This Agreement is intended to determine the conditions under which the English Language Teaching Centre of the British Council undertakes the academic management and teaching a training program in English for the customer.

Course Summary:

Up to 3 English courses
to be held at the offices of the Tunisian British Chamber of Commerce

2. MISSION OF THE BRITISH COUNCIL:

The British Council Teaching Centre is responsible for the academic management of the program including the following services:

2.1 The course design and development;

2.2 The provision of necessary educational materials with the exception of textbooks that will be charged separately if applicable;

2.3 The teaching of the classes;

2.4 The educational monitoring of participants relating to their progress including continuous controls and tests as agreed;

2.5 The sanctioning of courses by a certificate from the British Council.

3. PROFESSIONAL COMPETENCE:

3.1 The British Council trainers are highly qualified. They have all have native level proficiency in the language, as well as the relevant teaching experience for meeting the requirements of the proposed course.

3.2 The courses organized by the British Council are based on modern methods of communication, focusing on the practical application of the new language.
4. QUALITY CONTROL:

The quality criteria of the program will be provided by:
- establishing from the beginning clear objectives and procedures for the training
- establishing a maximum number of students per class
- monitoring the progress of participants during the course through ongoing evaluation
- gathering the views of the participants through questionnaires
- providing a replacement in case of illness or accident of the teacher, a substitute
- taking immediate action against any infringement of the quality criteria of the British Council
- insisting on compliance with the regularity of the sessions as well as the inability to postpone or cancel
- maintaining as far as possible the same teacher throughout the course

5. MISSION OF THE CLIENT:

The client will provide all assistance necessary for the smooth running of the program.

6. POLICY OF EQUAL OPPORTUNITIES:

The British Council is committed to the policy of equal opportunities and according to the contract you signed with us, you will be called to comply with the same policy. A copy of the document referring to this policy of equal opportunities is attached to this contract.

7. ATTENDANCE AND PUNCTUALITY:

7.1 the maximum number of students per group is 18.

7.2 The British Council will maintain a register of attendance and punctuality

8. ORGANIZATION OF THE COURSE:

Course structure, including course duration, times and dates of course will be determined on participants' successful completion of Apts. Results of Apts will determine split of groups and level.

9. LOCATION AND TRANSPORT:

9.1 Classes will be held at the Tunisian British Chamber of Commerce.

9.2 Transport costs are the responsibility of the British Council.

10. CURRICULUM:

The content of the curriculum is set according to customer requirements.
11. COPYRIGHT:

The Copyright of all teaching materials (except those published or produced by organizations other than the British Council used during the training program) belong to the British Council and should not be released to third parties without the written consent of the British Council.

12. COMPENSATION AND PAYMENT:

12.1 The total cost of training shall be as follows:

| Course Fees          | Course will be delivered at the fee of 210 TND per hour |

12.2 The payment must be made 30 days after receipt of the invoice by the customer.

13. In case of dispute, the Court of Tunis will be the competent court.

For the British Council

[Signature]

English Programmes Manager
British Council

Tunis, 23.04.14

For the customer

[Signature]

President of the TBCC
Tunisian British Chamber of Commerce

Tunis, 8.07.14