

Organisation name	MLA, Head Office Hoddesdon
Inspection date	28–29 September 2021
Inspection type	An interim inspection was conducted while the language centre's regular activities were suspended due to the impact of the global pandemic.

Public statement

Interim inspections apply to centres due to be re-inspected in 2020 and 2021 whose regular activities are currently suspended and very likely to remain so until 2022.

The aims of these inspections include:

- transparency: making sure the provider is transparent about current availability of courses in publicity
- conducting checks in terms of core policies and any actions required on points to be addressed from the last inspection
- ensuring that centres have taken action to comply with requirements introduced from 2018 onwards.

During the remote interim inspection of MLA Head Office, the inspector spoke with the chief executive officer, the chief operating officer and the junior academic manager, examined points to be addressed in the last report, reviewed policies and procedures in all areas covered by the Accreditation Scheme (management, premises and resources, teaching and learning, welfare and student services, and safeguarding under 18s) and inspected relevant documentation of implementation.

The conclusion of this inspection is that the provider has ensured that the organisation generally complies with Scheme requirements and is ready to resume business when conditions permit. The provider should be re-inspected in summer 2022 when courses have been resumed.