

Organisation name	The Language Gallery, Nottingham
Inspection date	1 August 2024
Current accreditation status	Accredited
Reason for spot check	Routine: newly accredited institution

Recommendation

We recommend continued accreditation. The next inspection falls due in 2026; there are no grounds for bringing this forward.

Changes to the summary statement

No changes need to be made to the summary statement, apart from adding the date of this inspection.

New summary statement

The British Council inspected and accredited The Language Gallery, Nottingham in March 2022 and in August 2024. The Accreditation Scheme assesses the standards of management, resources and premises, teaching, welfare, and safeguarding under 18s and accredits organisations which meet the overall standard in each area inspected (see www.britishcouncil.org/education/accreditation for details).

This private language school offers courses in general and academic English to adults (18+).

Strengths were noted in the areas of premises and facilities, academic management, learner management, teaching, care of students and leisure opportunities.

The inspection report stated that the organisation met the standards of the Scheme.

Updated summary inspection findings

None.

Organisation profile

Inspection history	Dates/details
First inspection	March 2022
Last full inspection	N/a
Subsequent checks/visits (if applicable)	Uncompleted spot check
Other related non-accredited activities (in brief) at this centre	N/a
Other related accredited schools/centres/affiliates	The Language Gallery, London and The Language Gallery, Birmingham
Other related non-accredited schools/centres/affiliates	N/a

Student and staff profile	At inspection	Estimate at peak: November
Total ELT/ESOL student numbers (FT + PT)	12	50
Minimum age (including closed group or vacation)	18	18
Typical age range	18–25	18–25
Typical length of stay	12–15 weeks	12–15 weeks
Predominant nationalities	Kuwaiti, Saudi Arabian	Kuwaiti, Saudi Arabian
Total number of teachers on eligible ELT courses	3	4
Total number of managers including academic	1	1
Total number of administrative/ancillary staff	0	0

Premises profile

Address of main site	1st floor, 1 Royal Standard Place, Nottingham NG1 6FS
Additional sites in use	N/a
Additional sites not in use	N/a
Sites inspected	Main site

Introduction

Background

This spot check continues a previous spot check that could not be completed due to unforeseen circumstances.

Preparation

The school was contacted in advance and, in view of the unusual nature of the check, a date was agreed. The full report and the ensuing action plan were reviewed.

Programme and persons present

The inspector arrived at 14.00. Meetings were held with the academic director. There were no classes taking place at the time of the check and no students or teachers in the school. The inspector left at 15.00.

Findings

Findings are reported in the Action taken on points to be addressed.

Action taken on points to be addressed

Points from the previous full inspection and/or subsequent spot checks or interim visits with comments (in bold) to indicate how far these have been addressed.

Management

M10 There were not two references on file for a number of Nottingham staff.

Addressed. All staff were seen to have more than the currently required number of references.

M21 Two differing complaints procedures, including the time within which students should contact the organisation, are found on the website and in the student handbook.

Addressed. There is now a single complaints procedure.

M22 The free Wi-Fi mentioned in the publicity is not available to students with certain common types of devices.

Addressed. The Wi-Fi network now serves all types of device equally well.

Premises and resources

P12 Some aspects of learning resources are not reviewed sufficiently frequently.

Addressed. New syllabuses for the insufficiently reviewed materials have now been reviewed, one set entirely with the other due to be completed this month.

Conclusions

All the points to be addressed from the 2022 full inspection have now been satisfactorily resolved.