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| Email message sent to MyWordBook users: 25 October 2016Dear MyWordBook user, |  |

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| We are contacting you because you are a registered user of the British Council’s vocabulary learning app, MyWordBook. We are very sorry to inform you that the server that the app uses has been attacked illegally by hackers and some user data has been stolen.The data stolen was email addresses, encrypted passwords and information about your vocabulary learning.**We would like to stress that no financial data was stolen as this is not stored on the app server.**All your purchases within the app are handled by the Apple App Store or Google Play.**What you should do now:**1. You can continue to use the MyWordBook app but you should change your password. You can go to [this website](http://security.createsend1.com/t/y-l-hrljiiy-l-i/%22%20%5Ct%20%22_blank) for more information about how to do that
2. If you have used the same or a similar password and email address for any other sites or mobile apps,**we strongly advise you to change those passwords immediately**.
3. **We strongly encourage you never to reuse passwords**.

No other services, websites or apps from the British Council have been affected.We are very sorry you have been inconvenienced. We appreciate your custom and support.**Regards,****British Council** |

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