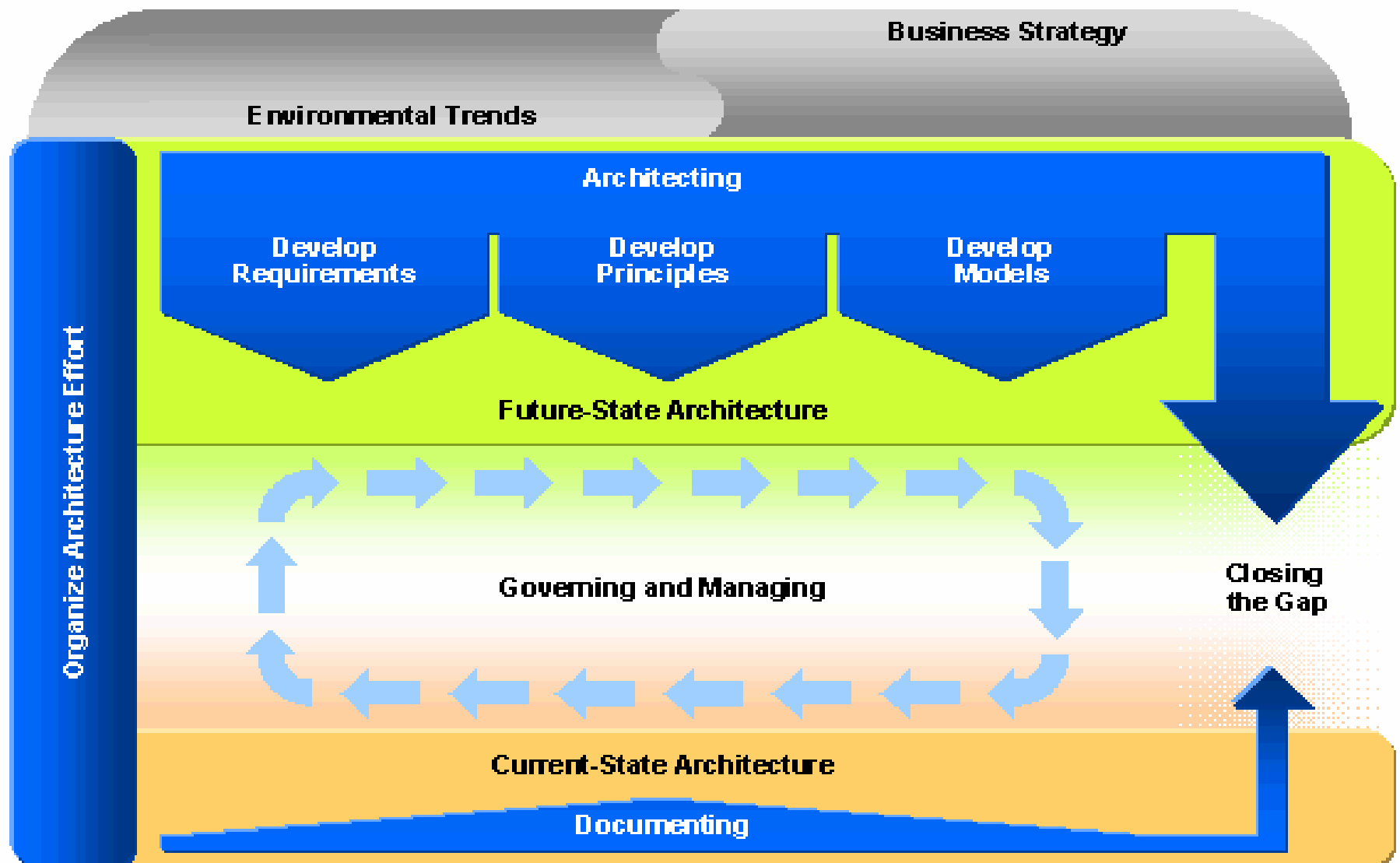


British Council – Enterprise Architecture Update

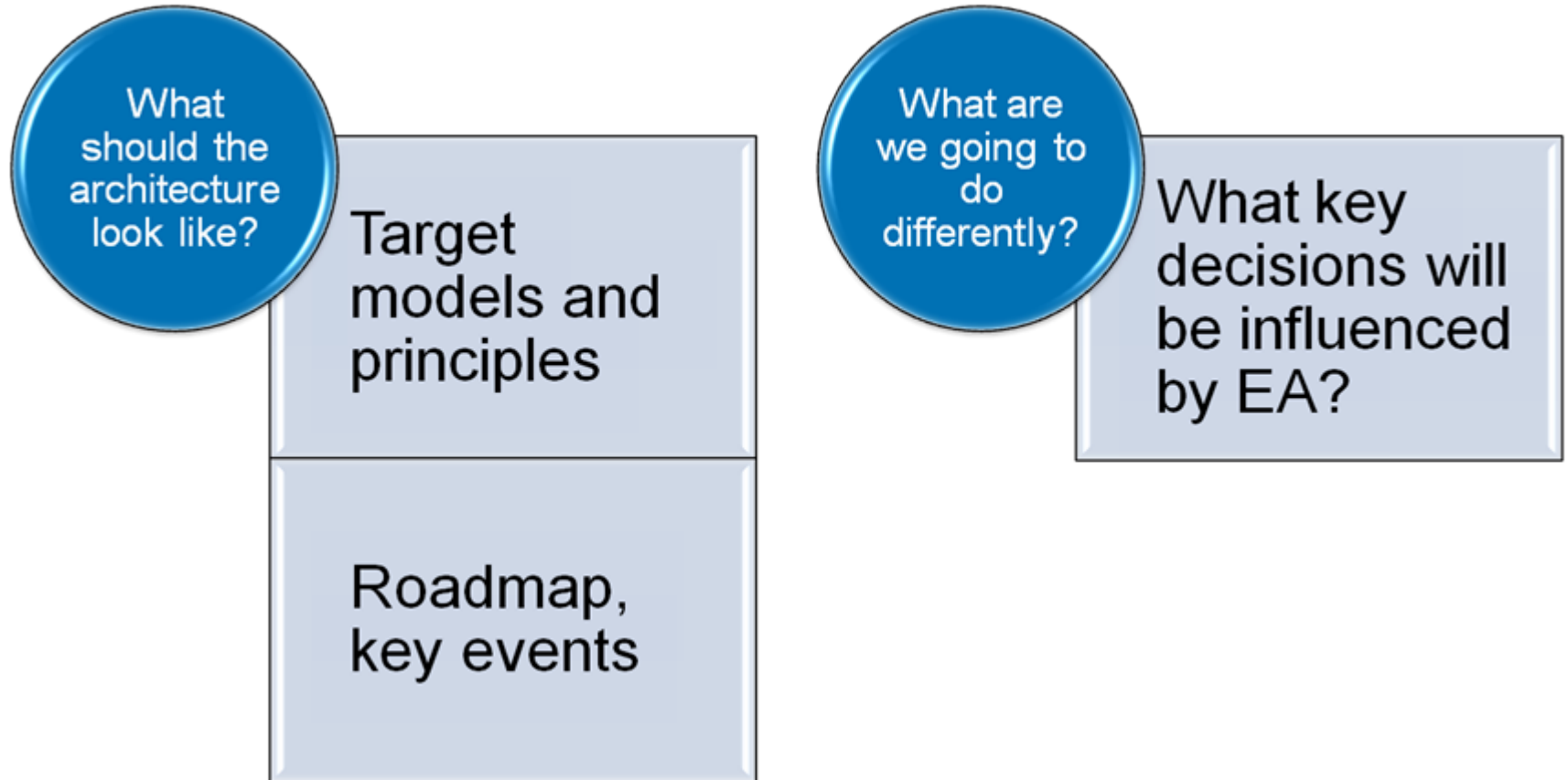


British Council and
HP Consulting
February 2008

Our Approach



The key questions we are trying to answer



Quick Summary

Domain

Emerging Themes

Overall Architecture

Buy-in, Governance, Communication

Applications

Common Application Services (Identity, Authentication, Audit), OTP, CRM

Collaboration

Working with 3rd parties, content sharing

Data

Approach, high value areas (customer entity linking identity management)

Platform

On-line apps, reducing IT footprint

Network

PABX replacement, small office support

Systems Management

Requirements (Service Management), data from managed services

Security

Scope definition

Summary of Domain Deliverables

Domain description and positioning within EA

- Overview
- Dependencies

Direction of travel

- Business influences
- Technology influences
- Major changes

Capabilities provided by the domain

- Capability summary

Making it happen

- Technology choices / decisions to be made
- Key organisation processes
- Resources and skills
- Assumptions, lead times

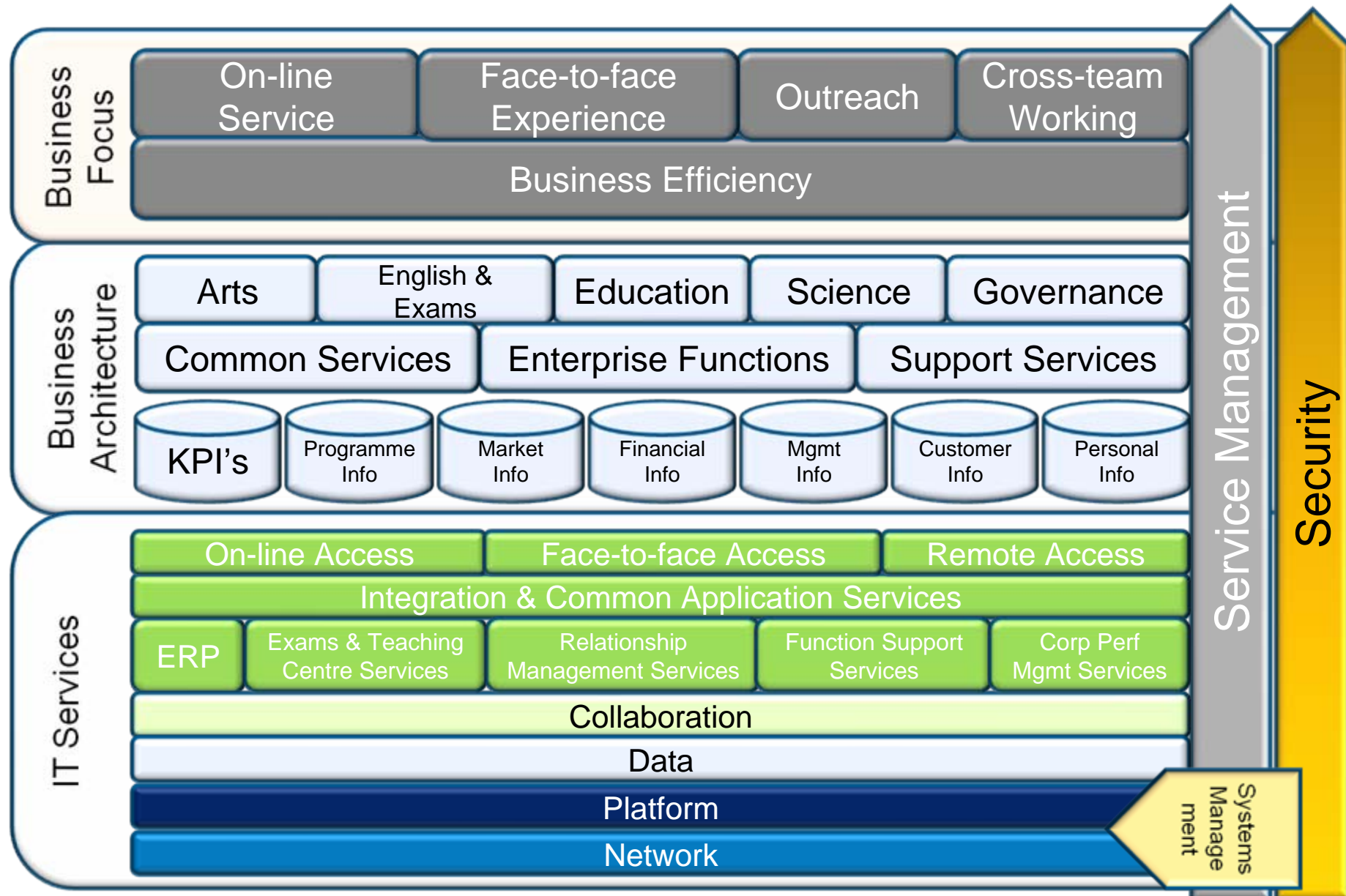
Detailed description

- Capability model + roadmap
- Implementation model + roadmap

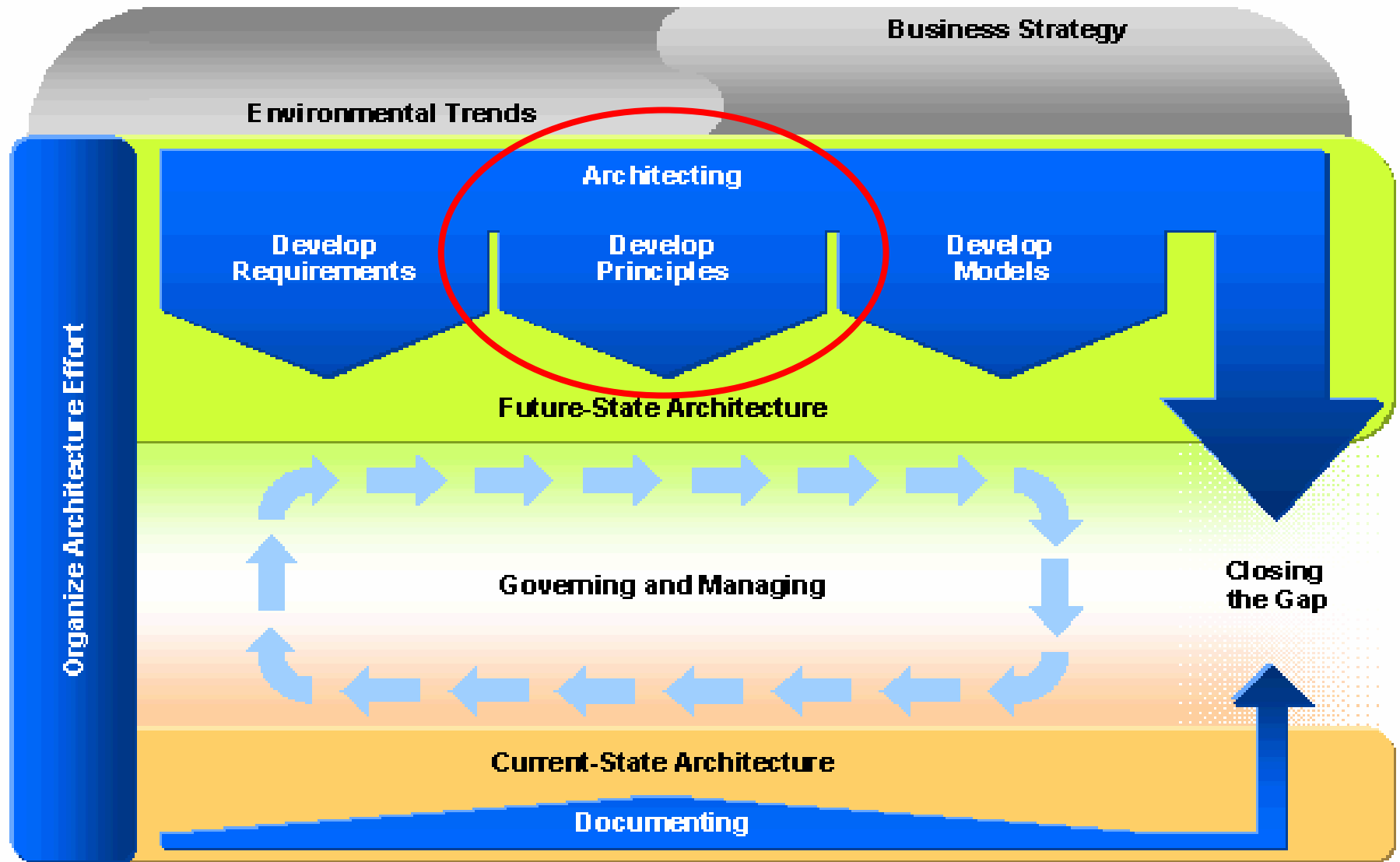
Supporting principles

- Domain specific guiding principles

The Evolving British Council EA Model



Principles in Context



Why principles are important

They empower decision making

They guide and shape the architecture

They identify key actions

They communicate fundamental architecture requirements to stakeholders

They provide governance framework (enable review of solutions against principles)

How we structured the principles

