

	Overall EA			Business		Data		Applications				Collaboration			Platform			Network			Sys Mgmt				Security												
	EA Governance	Common Architecture Approach	Global IT Standards	Business Process Standardisation	Information Sharing	Core Customer Record	Core Metadata for Managed Content	High-level Data Architecture	Master Data Management	Complete SAP Rollout	Application Standardisation	Common Application Services	Application Integration	Presence Management	Requirements Analysis for Collaboration	Shared Service Collaboration Platform	Workflow	Server Centralisation / Virtualisation	Platform Standardisation	Virtual Desktop Infrastructure	Improved Service Monitoring & Reporting	Standardisation of Voice Telco Provision	Contact Centre & CRM Integration	Complete SMS Rollout	Implement Integrated Service Management Tools	Centralised Backup / Restore	Performance & Experience Monitoring	Implement Short-term Security Fixes (e.g. Patches)	Risk Assessment Framework	Security Architecture Governance	Global Security Ops & Monitoring	Security Incident Management					
<b>Prioritisation Rating</b>	24	25	27	15	19	25	18	18	16	20	21	20	15	21	22	19	18	20	16	14	23	12	14	22	13	14	14	34	29	28	14	12					
<b>Difficulty (1 = easy, 5 = difficult)</b>	4	3	3	5	3	2	3	4	3	3	2	3	3	1	2	2	2	2	2	3	1	3	2	1	3	2	2	1	2	2	3	4					
<b>Cost (1 = low, 5 = high)</b>	2	2	2	3	2	2	3	2	3	3	4	3	3	1	2	3	2	2	2	2	1	3	3	2	3	2	2	1	1	1	3	3					
<b>Dependency Factor (1 = has dependents, 5 = no dependents)</b>	1	1	1	3	2	1	2	2	3	1	1	2	3	4	1	2	3	3	3	4	3	4	4	3	3	4	4	1	1	1	2	2					
<b>Benefit</b>	<b>Importance (1 = low, 5 = high)</b>			<b>Impact (1 = low, 5 = high)</b>																																	
Increase business efficiency	5	5	3	3	5	3	4	4	4	4	5	4	5	3	4	5	5	5	1	1	2	2	3	5	2	2	3	3	1	3	2	2	2				
Reduce operational risk	3	5	4	5	4	5	3	4	4	4	5	4	3	2	2	5	5	3	4	3	3	5	3	3	4	4	5	3	5	5	5	5	5				
Faster time-to-market	3	4	5	5	5	2	3	4	3	4	4	5	5	5	2	2	3	2	4	4	5	1	3	3	4	1	1	2	1	1	1	1	1				
Flexible business relocation	3	3	5	5	5	2	1	2	3	3	4	5	3	3	5	3	3	3	5	5	5	3	5	3	4	2	3	2	1	1	1	1	1				
Flexible delivery channel support	2	3	4	5	3	4	2	3	3	3	4	3	5	5	2	1	2	4	4	2	3	1	3	4	2	2	1	2	1	1	1	1	1				
Flexible working (e.g. 3rd parties)	2	3	4	5	4	4	2	3	3	3	3	1	4	5	3	2	2	4	4	1	2	1	2	4	2	2	1	2	1	1	1	1	1				
Better access to information	4	5	5	5	2	5	5	5	5	5	4	3	5	5	4	3	3	3	3	1	1	3	3	4	1	2	1	3	1	1	1	1	1				
Improve service quality	3	4	3	4	3	5	5	5	5	5	4	3	4	3	4	3	4	5	4	3	3	5	3	4	4	5	4	5	5	5	5	5	5				
Improve scalability	3	4	3	3	4	3	4	4	3	3	4	4	4	3	4	1	3	3	5	5	5	2	5	3	4	3	3	4	2	3	3	3	2				
Reduce IT costs	5	5	5	4	5	2	1	3	3	2	2	5	3	5	5	3	3	2	5	5	5	4	3	2	5	5	4	3	5	5	5	5	5				
Strengthen compliance & security	4	5	3	5	5	5	5	5	5	5	3	3	5	2	2	4	4	4	3	4	5	2	2	5	5	5	3	5	5	5	5	5	5				
Reduce training needs	1	3	2	1	5	1	2	3	2	2	1	4	1	1	1	2	2	4	2	1	2	2	4	1	2	2	1	1	2	2	2	2	2				
<b>Value (Higher = more value)</b>	165	150	162	160	133	123	147	143	141	141	144	156	137	128	110	134	129	141	114	130	115	120	125	131	117	113	111	101	115	110	110	107					