

# **Implementation Principles**

## **Enterprise Architecture: Governing Principles**

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### Health & Safety

<b>Principle</b>	Solutions and services must conform to safety conditions.
<b>Rationale</b>	Non-conformance of the above may result in legal action being taken against the British Council which will both damage the reputation of the organisation and potentially result in compensation payments to regulatory bodies or disaffected personnel.
<b>Implications</b>	1. The architecture group need to be aware and regularly updated about new regulations which may impact the design of IT systems
<b>Obstacles</b>	
<b>Actions</b>	1. Create guidelines for health and safety conformance for solutions and services

### Provision of Services

<b>Principle</b>	The preferred option is to buy new services rather than technology solutions.
<b>Rationale</b>	The British Council can focus upon building service level agreements with strategic suppliers to ensure customer requirements are being addressed, rather than focus upon the technology solution. This approach will ensure that The British Council gets the best value for money.
<b>Implications</b>	Implications 1. Strategic suppliers must ensure that all proposed services are aligned with the British Council architecture principles and standards 2. When strategic suppliers are not able to provide proposals the British Council will follow industry best practice and select a technology solutions based on fit to business requirements and total lifecycle costs
<b>Obstacles</b>	1. Capacity for service specification is limited
<b>Actions</b>	1. The Domain Architects will need to work more closely with strategic suppliers to ensure service requirements are understood and met 2. Regular Domain architecture meetings will be arranged to provide the discussion forums for all new and strategic requirements 3. All proposals, where possible, will be provided in terms of both a service charge (e.g. cost per user), and a standard capital and operating cost

### Strategic Suppliers and the British Council

<b>Principle</b>	The British Council use incumbent strategic suppliers to develop and provide new technical solution or services.
<b>Rationale</b>	<p>The British Council can leverage our Strategic suppliers UK and global presence to maximise investment costs through their supplier procurement alliances.</p> <p>The British Council can leverage supplier consultative resource to develop technical and service solutions.</p> <p>This approach will ensure that The British Council gets the best value for money.</p>
<b>Implications</b>	<ol style="list-style-type: none"> <li>1. Strategic suppliers must ensure that all proposed solutions are aligned with the British Council architecture principles and standards</li> <li>2. The Technical Architecture Group reserves the right to review any proposed solution to ensure overall conformance to standards and alignment across architectural domains and to ensure that any inter-domain dependencies are taken into account</li> <li>3. Strategic suppliers must attend and participate in regular Domain meetings which will provide the forum for the discussion of new and strategic requirements</li> <li>4. Strategic partners should ensure that there is a collaborative approach to technology solution selection for service provision</li> <li>5. Strategic suppliers will provide the single interface into the British Council for the provision and on-going support for new services. Strategic suppliers will directly manage relationships with any other suppliers of the service</li> <li>6. When strategic suppliers are not able to provide proposals the British Council will follow industry best practice and select a technology solutions based on fit to business requirements and total lifecycle costs</li> </ol>
<b>Obstacles</b>	<ol style="list-style-type: none"> <li>1. Capacity, both in terms of specifying provision and change management</li> </ol>
<b>Actions</b>	<ol style="list-style-type: none"> <li>1. Ensure that business and IT is aware of this requirements</li> <li>2. The Domain Architects will need to work more closely with strategic suppliers to ensure service requirements are understood and met</li> <li>3. Regular Domain architecture meetings will be arranged to provide the discussion forums for all new and strategic requirements</li> <li>4. All proposals, where possible, will be provided in terms of both a service charge (e.g. cost per user), and a standard capital and operating cost</li> </ol>